

STUDENT SUPPORT GUIDE & MAP

ACADEMIC & TRANSFER ADVISING

Student Center (SC) | 2nd Floor
(815) 921-4100

- Understanding degree requirements
- Selecting classes
- Course mapping
- Preparing to transfer
- Graduation applications

ACCOUNTS RECEIVABLE PAYMENT CENTER

Student Center (SC) | 2nd Floor
(815) 921-4414

- Questions about tuition
- Payment plans
- Past due balances
- 1098-T forms

BOOKSTORE

Student Center (SC) | Ground Floor
(815) 921-1680

- Textbook purchases
- Textbook rentals
- Textbook buyback
- RVC gifts and apparel
- School supplies and snacks

CAREER SERVICES, ADVISING, & PLACEMENT OFFICE

Student Center (SC) | 2nd Floor
(815) 921-4091

RVCJobs.com

- Career assessment and skills counseling
- Internships
- Resume writing
- Student worker jobs
- Off campus job listings

DISABILITY SUPPORT SERVICES

Student Center (SC) | Ground Floor
(815) 921-2371

- Campus accessibility
- Sign language interpreter
- Captioner
- Assistive technology
- Contact DSS to learn about available accommodations

EAGLE SUPPORT

Educational Resource Center (ERC)
2nd Floor | Room 2402
(815) 921-4646

- Navigating EAGLE course shells
- Resolving technical issues in EAGLE
- Downloading Microsoft Office for free
- Password reset
- Laptop rental

EARLY COLLEGE

Student Center (SC) | 2nd Floor
(815) 921-4080

- Dual Credit at High School or RVC
- Running Start
- Pathways

ESTELLE M. BLACK LIBRARY

Educational Resource Center (ERC)
1st & 2nd Floors
(815) 921-4600

- Checking out and reserving books
- Interlibrary loan
- Study carrels and study room reservations
- Movie rental

FINANCIAL AID

Student Center (SC) | 2nd Floor
(815) 921-4150

- Financial assistance and scholarships
- Assistance completing the Free Application for Federal Student Aid (FAFSA)
- Student Loans
- FA link- advance for bookstore purchase
- Veteran's educational benefits
- Student employment

GETTING STARTED CENTER

Student Center (SC) | 2nd Floor
(815) 921-4094

- STU 100 - Planning for Success Course
- New Student Welcome Event
- Tech Connect Sessions
- Peer Mentoring Program
- Student Connect Workshops

INTERCULTURAL STUDENT SERVICES

Student Center (SC) | 2nd Floor
(815) 921-4116

- Support for underrepresented student populations including first generation, minority, LGBTQ, and undocumented students
- International student admission
- International Student Orientation

MATH LAB

Jacobs Center for Science & Math (JCSM)
Ground Floor | Rooms 0210 & 0212
(815) 921-3521

- Peer and instructor tutoring
- Calculator, Math books and Math DVD for use in lab
- Computer use for online math homework
- Printing for related math course work

PERSONAL & SUCCESS COUNSELING

Student Center (SC) | 2nd Floor
(815) 921-4100

- Academic goal setting
- GPA recovery strategies
- Counseling referrals
- Referrals to community resources
- Behavioral Intervention

RECORDS & REGISTRATION

Student Center (SC) | 2nd Floor
(815) 921-4250

- Adding or dropping a course or withdrawing from a course
- Transcript requests
- Transcript evaluation
- FERPA release

RECRUITMENT WELCOME CENTER

Student Center (SC) | 1st Floor
(815) 921-4250

- Enrollment form
- Password set up and reset
- Campus tours
- Student Photo ID

SCIENCE LAB BIO/CHM

Jacobs Center for Science & Math (JCSM)
1st Floor | Room 1011

- Walk-in tutoring only
- Instructor tutors for most sections of Biology and Chemistry
- Course related printing available (must bring own paper)
- Open Tuesday and Thursday 9 a.m. - 2 p.m. and Wednesday 2 p.m - 5p.m.

STUDENT LIFE

Student Center (SC) | 1st Floor
(815) 921-4184

- OrgSync® (clubs and orgs portal)
- Student Government Association (SGA)
- Networking
- Leadership skills

TESTING CENTER

Student Center (SC) | Ground Floor
(815) 921-2380

- Placement testing
- CLEP testing
- Online and make-up testing
- Proctoring services

TUTORING CENTER WRITING CENTER

Student Center (SC) | Ground Floor
(815) 921-2370

- Review of your written papers by professionals who hold at least a MA in English
- Subject specific tutoring by appointment
- Walk-ins welcome but appointments are highly recommended to ensure that there is a tutor for the subject you need assistance with

Rock Valley College

GETTING STARTED CENTER

Main Campus | 3301 N. Mulford Road, Rockford, IL 61114

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Rock Valley College

Main Campus

KEY

- = PAY PHONE
- = INDOOR - EMERGENCY CALL BOX TO RVC POLICE DEPT.
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- = Stoplight
- = ELEVATOR
- = ELEVATOR (Ground, 1st & 2nd Floors)
- = EXTERIOR AUTOMATIC DOOR OPENER
- = HANDICAPPED PARKING SPACES (Placard or License Plate)
- = TTY PHONE (1st Floor by ATM by bridge entrance)
- = RMTD - ParaTransit (In front of ERC, Parking Lot 8)
- = RMTD - Bus Stop (Rockford Mass Transit District, on the outer edge of Parking Lot 9B & a DROP OFF in Parking Lot 4)
- = Estelle M. Black Library Book Drops (Parking Lot 8B & CLI side of ERC)

