

**Institution: Rock Valley College**  
**Public Act 96 – 0133 Survey**

1. Please provide the contact information of the primary person on campus with veterans and military personnel responsibilities.

Name: Suzanne Swenson  
Title: Veteran Assistant Specialist  
Department: Financial Aid  
Address: 3301 N Mulford Rd, Rockford IL 61114  
Phone number: 815-921-4163  
Email address: s.swenson@rockvalleycollege.edu

2. Have you appointed the Coordinator of Veterans and Military Personnel Student Services?

Yes

No

If the Coordinator is different from the primary person named in Question 1, please provide the contact information.

Name  
Title  
Department  
Address  
Phone number  
Email address

3. Please indicate how your institution identifies veterans or military personnel.

Check all that apply.

Admission process

Financial aid

Registrar's Office

Veteran Center

Other (please describe)

Student self identifies in Veterans Office

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4. Please indicate which of the following provide programs or services designed for veterans or military personnel and their families. Check all that apply

- Academic Advising Office
- Admissions Office
- Counseling Center
- Counseling Center
- Bursar Office
- Disability Service Office
- Financial Aid Office
- Health Services
- Veterans Center
- Other (please describe)

5. Please check the box to indicate which services are provided and provide the contact information for each program or service offered to veterans, military personnel, and spouses or dependents. Check all that apply.

	Veterans	Military Personnel	Families
a. Academic advising	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Contact Name			
Department			
Address			
Telephone Number			
Email Address			

b. Academic support/tutoring	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Contact Name			
Department			
Address			
Telephone Number			
Email Address			

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c. Campus social events

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Contact Name  
Department  
Address  
Telephone Number  
Email Address

d. Career services

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Contact Name  
Department  
Address  
Telephone Number  
Email Address

e. Counseling

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Contact Name  
Department  
Address  
Telephone Number  
Email Address

f. Disability Services

x		
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Contact Name: Lynn Shattuck  
Department: Disabilities Coordinator  
Address: 3301 N Mulford Rd, Rockford IL 61114  
Telephone Number: 815-921-2356  
Email Address: l.shattuck@rockvalleycollege.edu

g. Employment assistance

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Contact Name  
Department  
Address  
Telephone Number  
Email Address

h. Financial aid assistance  
counseling (excluding

x		
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Montgomery GI Bill, IVG,  
ING, or Post 9/11 Bill)

Contact Name: Suzanne Swenson  
Department: Financial Aid  
Address: 3301 N Mulford Rd, Rockford IL 61114  
Telephone Number: 815-921-4163  
Email Address: s.swenson@rockvalleycollege.edu

i. Health services

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Contact Name  
Department  
Address  
Telephone Number  
Email Address

j. Mentoring

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Contact Name  
Department  
Address  
Telephone Number  
Email Address

k. Orientation

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Contact Name  
Department  
Address  
Telephone Number  
Email Address

l. Tuition assistance counseling

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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Contact Name: Suzanne Swenson  
Department: Financial Aid  
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Email Address: s.swenson@rockvalleycollege.edu

1. Montgomery GI Bill

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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2. Illinois National Guard  
Grant (ING)

<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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3. Illinois Veterans Grant (IVG)

4. Post 9/11

m. Transition assistance (counseling, housing, etc.)

Contact Name  
Department  
Address  
Telephone Number  
Email Address

n. Veteran student lounge or designated gathering space

Contact Name  
Department  
Address  
Telephone Number  
Email Address

o. Other (please describe)

Contact Name  
Department  
Address  
Telephone Number  
Email Address

6. Please estimate to the best of your knowledge the percent increase for each of the following in 5 years.

	Veterans	Military Personnel	Families
a. Academic advising	<input type="text"/>	<input type="text"/>	<input type="text"/>
b. Academic support/tutoring	<input type="text"/>	<input type="text"/>	<input type="text"/>
c. Campus social events	<input type="text"/>	<input type="text"/>	<input type="text"/>
d. Career services	<input type="text"/>	<input type="text"/>	<input type="text"/>
e. Counseling	<input type="text"/>	<input type="text"/>	<input type="text"/>

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f. Disability Service Office	<input type="text"/>	<input type="text"/>	<input type="text"/>
g. Employment assistance	<input type="text"/>	<input type="text"/>	<input type="text"/>
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	5%	<input type="text"/>	<input type="text"/>
i. Health services	<input type="text"/>	<input type="text"/>	<input type="text"/>
j. Mentoring	<input type="text"/>	<input type="text"/>	<input type="text"/>
k. Orientation	<input type="text"/>	<input type="text"/>	<input type="text"/>
l. Tuition assistance counseling	<input type="text"/>	<input type="text"/>	<input type="text"/>
1. Montgomery GI Bill	5%	<input type="text"/>	<input type="text"/>
2. Illinois National Guard Grant (ING)	1%	<input type="text"/>	<input type="text"/>
3. Illinois Veterans Grant (IVG)	5%	<input type="text"/>	<input type="text"/>
4. Post 9/11	5%	<input type="text"/>	<input type="text"/>
m. Transition assistance (counseling, housing, etc.)	<input type="text"/>	<input type="text"/>	<input type="text"/>
n. Veteran student lounge or designated gathering space	<input type="text"/>	<input type="text"/>	<input type="text"/>
o. Other (please describe)	<input type="text"/>	<input type="text"/>	<input type="text"/>

7. Please estimate to the best of your knowledge the percent increase for each of the following in 10 years.

	Veterans	Military Personnel	Families
a. Academic advising	<input type="text"/>	<input type="text"/>	<input type="text"/>
b. Academic support/tutoring	<input type="text"/>	<input type="text"/>	<input type="text"/>
c. Campus social events	<input type="text"/>	<input type="text"/>	<input type="text"/>
d. Career services	<input type="text"/>	<input type="text"/>	<input type="text"/>
e. Counseling	<input type="text"/>	<input type="text"/>	<input type="text"/>
f. Disability Service Office	<input type="text"/>	<input type="text"/>	<input type="text"/>

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g. Employment assistance			
h. Financial aid assistance counseling (excluding Montgomery GI, IVG, ING, or Post 9/11)	5%		
i. Health services			
j. Mentoring			
k. Orientation			
l. Tuition assistance counseling			
1. Montgomery GI Bill	5%		
2. Illinois National Guard Grant (ING)	5%		
3. Illinois Veterans Grant (IVG)	5%		
4. Post 9/11	5%		
m. Transition assistance (counseling, housing, etc.)			
n. Veteran student lounge or designated gathering space			
o. Other (please describe)			

8. Please indicate which of the following services are provided. Check all that apply.

- Psychiatrist
- Referral to off-campus support services
- Referral to support services provided by the U.S. Department of Veterans Affairs
- Other (please describe)

9. Please indicate which of the following communication methods are used to inform currently enrolled veterans, military personnel and their families about programs and services available to them. Check all that apply

- Advisor
- College catalog

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- Email
- Mailing
- Print advertisement
- Web-based advertisement
- All of the above
- Other (please describe)

10. Please describe how your institution tracks or intends to track retention and goal completion of veterans and military personnel.  
Plans to track veteran students are in the works. Veterans progress will be tracked to determine retention and educational goal achievement rates beginning in calendar year 2010.

11. Please indicate which accommodations are made for students called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

12. Please indicate which accommodations are made for families of military personnel called to active duty during the semester.

- Tuition and fee refund policy
- Leave of absence policy
- Online options for continuing in the same semester

13. When called to active duty during the semester, would the semester count as a withdrawal?

- Yes
- No



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14. Does your institution accept military credit?

Yes

No

15. Does your institution use the *ACE Guide to the Evaluation of Educational Experiences in the Armed Services* in making the determination for accepting credit?

Yes

No

16. Does your institution accept Defense Activity for Non-Traditional Education Support (DANTES) credits?

Yes

No

17. Is professional development training related to veterans or military personnel issues available to administrators and faculty?

Yes

No

18. Please provide the URL where an individual may access this survey on your institution's website. Please send the link to Jennifer Timmons (ICCB) at [Jennifer.timmons@illinois.gov](mailto:Jennifer.timmons@illinois.gov), Edie Long (DVA) at [Edie.long@illinois.gov](mailto:Edie.long@illinois.gov), and Yock Tan (IBHE) at [tan@ibhe.org](mailto:tan@ibhe.org).

[www.rockvalleycollege.edu/financialaid](http://www.rockvalleycollege.edu/financialaid)

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19. Please send a copy of the survey as soon as possible, but no later than **October 31, 2009**, to:

- the Illinois Board of Higher Education;  
Candace Mueller  
431 East Adams, 2<sup>nd</sup> floor  
Springfield, IL 62701
  
- the Department of Veterans' Affairs;  
Edie Long  
833 South Spring Street  
P.O. Box 19432  
Springfield, IL 62794
  
- the President and Minority Leader of the Senate;  
Senate President, John Cullerton  
327 State House  
Springfield, IL 62706  
  
Minority Leader, Christine Radogno  
309A State House  
Springfield, IL 62706
  
- the Speaker and Minority Leader of the House of Representatives;  
and  
Speaker, Michael Madigan  
300 State House  
Springfield, IL 62706  
  
Minority Leader, Tom Cross  
316 State House  
Springfield, IL 62706
  
- The Governor.  
Office of the Governor  
207 State House  
Springfield, IL 62706

THANK YOU

Prepared by Cyndi Stonesifer (Director, Financial Aid) and Suzanne Swenson (Veterans Assistant Specialist)

10/7/09

[c.stonesifer@rockvalleycollege.edu](mailto:c.stonesifer@rockvalleycollege.edu)

[s.swenson@rockvalleycollege.edu](mailto:s.swenson@rockvalleycollege.edu)